

What do I do if I get a "Sensor Updating" alert?

A sensor updating alert is like a diagnostic check of your sensor. The system is running through a few checks to make sure your sensor is performing correctly. During this time, you will still be receiving your auto basal insulin, but auto corrections will not be delivered. Most of the time, sensor updating will recover, but if it has taken 3 hours, please insert a new sensor.

Sensor updating Updating can take up to 3 hours. Monitor BG. Entered BGs will not calibrate the sensor, but can still be used for therapy.	Alert	The SG reading is unavailable due to a temporary situation.	Select OK to clear the alert. Follow the instructions on the pump screen. The sensor does not need to be changed.

Click here to watch a video explaining Sensor Updating in a bit more detail

Always follow the directions for use

Information contained herein is not medical advice and should not be used as an alternative to speaking with your doctor. Discuss indications, contraindications, warnings, precautions, potential adverse events, and any further information with your healthcare professional.

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