



Clearing alerts, alarms, and messages

The pump has a sophisticated safety network. If this safety network detects anything unusual, it communicates this information in the form of notifications. Notifications include alarms, alerts, and messages. When more than one notification is received, and there are multiple messages to view, a small white flap appears on the notification icon in the upper-right corner of the screen .

When the first notification is cleared, the next notification becomes visible. A white triangle in the lower right corner means that  must be pressed to continue.



Note: The notification light flashes when the pump has an alarm or alert.



Note: Promptly address all notifications and confirmations that appear on the pump screen. The notification will remain on the pump screen until it is cleared. When responding to a message, there may be times when another message appears.



WARNING: When a Critical pump error alarm occurs, the following screen appears and the pump siren goes off:

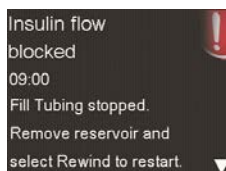


Immediately disconnect the pump and discontinue use. Contact a local Medtronic support representative.

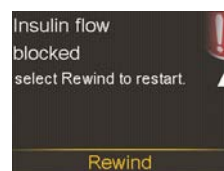
Insulin delivery is still required when the pump is removed. Consult a healthcare professional to determine an alternate method of insulin delivery while the pump is removed.

Alarms

An alarm warns of a condition that requires immediate attention. Stopped insulin delivery and low glucose levels are the most common reasons for alarms.



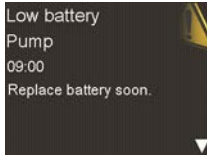
Press the down button to access the rest of the message and then press OK



WARNING: Always address alarms immediately when they occur. Ignoring an alarm can result in hyperglycemia or hypoglycemia.

Alerts

Alerts indicate that a situation may require attention. When an alert occurs, check the pump screen to see if any action is required. Press the down button to access the rest of the alert message, and to clear, press OK.




When an alarm or an alert occurs:

Display: The pump displays a notification. An alarm shows a red icon, and an alert shows a yellow icon.

Notification light: The notification light blinks in a continuous repeating pattern.

Audio: Depending on the sound and vibration settings, the pump emits an alarm tone, a continuous three-pulse-and-pause vibration pattern, or both the alarm tone and vibration.

The underlying problem that triggered the alarm or alert must be resolved. In most cases, press  and then make a selection to clear the alarm. Sometimes the underlying problem is not resolved when the alarm is cleared. The alarm repeats until the underlying problem is fixed. If the alarm condition is not resolved after 10 minutes, the alarm tone escalates to a loud emergency siren.



Note: If an alert occurs when the pump is on a screen other than the Home screen, the alert message may only appear after the pump returns to the Home screen.

Messages


A message is a notification that shows the status of the pump or displays when a decision needs to be made.



When a message occurs:

Display: The pump displays a notification with a blue icon and instructions.

Notification light: The red notification light on the pump does not blink.

Audio: Depending on the sound and vibration settings, the pump emits a tone, a one-pulse-only vibration, or it emits a tone and a one-pulse-only vibration. To clear a message, press  and then make a selection.